



LIMITED WARRANTY 25 YEARS

FACTORY – BUILT FIREPLACE COMPONENTS

DESA International warrants to the original owner and not to any subsequent owner that it's Built in Fireboxes are free from the defects in material or workman ship for a period of 25 years from the date of installation. If any part of these fireboxes fails during the period because of the material or workmanship (DESA International) will correct the defect in the following manner:

120 DAY NO COST REPAIR OR REPLACEMENT PARTS WARRANTY

DESA International warrants the following parts for 120 days from the on date of purchase to be free from the defect in the material or workmanship:

1. Grates
2. Safety Screens
3. Blowers
4. Glass doors assemblies

NOTE: The glass panel are warranted against breakage due to heat from the firebox and not from the breakage occurred during installation and transportation after the initial installation.

If the original owner of a (DESA International) firebox believes that these parts have failed during the 90 days from the date of installation, the owner should notify the nearest (DESA International) distributor or the dealer. (SEE THE NOTIFICATION OF DEFECT OUTLINED BELOW). After 90 days from the date of installation (DESA International) will for a period of 25 years (TOTAL) provide a replacement part at the current list price for those parts listed above but for the owner must pay any labor and freight charges incurred.

REFRACTORY WARRANTY

FIRST YEAR

DESA International warrants the refractory (except the hairline cracks less than 1/16" in width). One year from the date of manufacture to be free from defect in material and workmanship.

If the original owner of a DESA International firebox believes that any of the refractory parts have failed during the above one-year period, the current owner should notify the nearest DESA International distributor or the dealer. DESA International will pay for the refractory replacement and reasonable labor charges. DESA International will be responsible for the freight charges.

SECOND YEAR

DESA International will supply the refractory replacement parts at the current list price that is in effect at time of the replacement. DESA International will assume no responsibility for any labor freight charges incurred.

ONE YEAR NO COST REPAIR OR REPLACEMENT OF THE PARTS WARRANTY

If the original owner of a DESA International firebox believes that any other part has failed during the one-year period from the date of the installation (including the chimney and the chimney components), because of defective material or workmanship the nearest dealer or distributor should be notified (SEE NOTIFICATION OF DEFECT OUTLINED BELOW).

The dealer or distributor will then send a replacement a representative out to examine the fireplace. If the examination in the sole judgment of (DESA International) proves that any part of the firebox has failed because of defective material or workmanship. (DESA International) will, at its option, either repair or replace the part without charge to the owner. DESA International will also pay the cost of the examination by the dealer or distributor to determine whether or not the part is defective.

SECOND THROUGH FIFTH YEAR FREE PART OF REPLACEMENT ONLY WARRANTY

At the end of the one year from the date of installation, DESA International will then for the next 4 years replace the parts, which fail due to defect in the material or workmanship under the following terms.

Again, the original owner should notify the DESA International dealer or distributor for an examination of the part. If the examination in the judgment of (DESA International) proves that any part of the firebox has failed because of defective materials or workmanship, DESA International will furnish a replacement part and the owner must pay the installation of the replacement part. DESA International assumes no responsibility for any freight charges.

SIXTH THROUGH TENTH YEAR 50% COST PRICED OF THE PARTS REPLACEMENT WARRANTY

At the end of the 5-year period of free part replacement, 5 years from the date of installation, DESA International I will replace any part, which fails due to defect in material or workmanship during the next 5 years subject under the following terms.

Again, the original owner should notify the (DESA International) dealer or distributor for an examination of the part. If the examination, in the sole judgment of (DESA International) proves that any part of the firebox has failed due to a defect in material or workmanship. DESA International will provide a replacement part at the current list price for that part must be paid by the owner. DESA International assumes no responsibility for any freight charges

ELEVENTH THROUGH THE TWENTY FIFTH YEAR COST PRICE OF PARTS REPLACEMENT WARRANTY

From the 11 to the 25-year after the date of installation, DESA International will replace the part that fails due to the defects in material or workmanship to the following terms:

Again, the owner of the firebox should notify the nearest (DESA International) dealer distributor for an examination of the part of the fireplace, which has failed due to a defect in material or workmanship. (DESA International) will provide a replacement part at the current list of the part. The owner must pay any labor charges connected with the examination and the removal of the defective part and installation of the replacement part. DESA International assumes no responsibility for any freight charges.

NOTIFICATION OF DEFECT

A (DESA International) dealer or distributor should be contacted directly by the owner for any service, including service under these WARRANTIES. The repair and replacement of any defective part covered by these warranties is in the responsibility of the nearest DESA International dealer or distributor.

EXCLUSION OF INCIDENTAL, SPECIAL AND CONSEQUENTIAL DAMAGES **DESA INTERNATIONAL SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM THE SALE OR USE OF THE FIREBOX.**

LEGAL RIGHTS

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state.

EXCLUSIONS

These warranties do not apply and DESA International assumes no responsibility for any damages that result due to the following:

1. Improper installation of a firebox.
2. In any case where the firebox has been either tampered or altered in any way.
3. In any case where the sole judgment of DESA International, the fireplace has been misused, used negligently or suffered damage.
4. In any case where the firebox has been moved from its original installed location.
5. In any case where a poor draft is caused by air conditioning systems or any other mechanical devices such as heating systems, exhaust fans or by adverse environment factors. DESA International is not responsible for smoking caused by inadequate chimney heights resulting from adjoining roof structure, buildings or nearby trees and structure caused unusual wind conditions resulting in a downdraft.
6. This limited warranty does not apply to a chimney fire due to lack of adequate cleaning (refer to operating instructions) of creosote build – up.
7. DESA International further assumes no responsibility for defects or damages caused by the use or installation of any modification to the fireplace and other devices not manufactured or approved by DESA International in writing.

THESE WARRANTIES ARE GIVEN IN LIEU OF ANY OTHER EXPRESS WARRANTIES. DESA INTERNATIONAL DOES NOT AUTHORIZE ANY PERSON OR REPRESENTATIVE TO MAKE ANY REPRESENTATIONS TO THE CONTRARY IN CONNECTION WITH THE SALE OF A BUILT-IN FIREBOX.

